

Medication Therapy Management (MTM) Program

As a CommuniCare Advantage member, you may be eligible for our Medication Therapy Management (MTM) Program at no additional cost to you. This program is not a plan benefit, but an additional free program meant to help members manage their health. The MTM program is designed to assist members who may benefit from additional support with their Part D medications for documented chronic illnesses including Alzheimer's disease, diabetes, end-stage renal disease (ESRD), mental health-chronic / disabling mental health conditions, respiratory disease-chronic obstructive pulmonary disease (COPD), and cardiovascular disorders.

How do I qualify?

Enrollment in this program is automatic for eligible members; there is no need to apply. Members qualify for our MTM program based on their prescriptions, chronic conditions, and drug costs. If you are taking multiple prescriptions, have high drug costs, and have several chronic health conditions, you may qualify.

What happens next?

If you qualify for our MTM program, you will receive a letter with additional details. You will also become eligible to receive a comprehensive medication review (CMR) with one of our nurses or pharmacists. In addition, your drug information will be analyzed for potential drug interactions, side effects, and gaps in care.

If you have questions, please call our Medication Therapy Management department at 1-866-342-2183, Monday through Friday 9am to 5pm eastern standard time; TTY users should call 711.